

User Name PATRICIA

Selection Criteria

	From	To
Complaint Reference	ALL	
Period	01/07/2015	15/07/2020
Next Action Required	ALL	
Tenant	ALL	
Management Area	ALL	
Manager Code	ALL	
Scheme Code	ALL	
Property	ALL	
Type	Stage 1	Stage 1
Status	ALL	
Manager	ALL	
Resolution	Upheld	Upheld
Security Level	ALL	
Staff Code	ALL	
Next Action Code	ALL	
Surname	ALL	
Contractor	ALL	
Other	ALL	
Reported to	ALL	
Urgency Indicator	ALL	
Resolution Date	ALL	
Resolution Required By Date	ALL	
List Associated Complaints	NO	
Extended Data Criteria Entered	NO	

User Name PATRICIA

Complaint Reference	Reported Date	To	Status	Manager	Resolution Code	Security Level	Source	Reported by Code	Reported by Name	Subject of Complaint Source	Subject of Complaint Code	Subject of Complaint Name	Next Action Code	Next Action Date
000000275	12/10/2015	Jim	Closed	Jim	Upheld	Partial	Tenant	146	Graham	Staff	Jim	Wyjie	0002	12/10/2015
		Summary	Staff											
000000276	14/10/2015	Julie	Closed	Julie	Upheld	Partial	Tenant	836	Callaghan	Contractor	CVALL		0005	14/10/2015
		Summary	Contractor											
000000280	26/10/2015	Chris	Closed	Chris	Upheld	Partial	Tenant	177	Cunningham	Other			0002	26/10/2015
		Summary	Allocations											
000000289	02/11/2015		Closed	Sean	Upheld	Full	Tenant	972	Granger	Staff	Chris	Creaney	0009	
		Summary	Staff											
000000321	06/01/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	1091	Reynolds	Other			0005	
		Summary	Repair											
000000327	14/01/2016	Julie	Closed	Julie	Upheld	Partial	Tenant	952	Shaw	Other			0004	15/01/2016
		Summary	Contractor											
000000338	01/02/2016		Closed	Chris	Upheld	Partial	Tenant	521	McMahon	Contractor	CVALL		0002	
		Summary	contractor											
000000352	07/03/2016		Closed	Sean	Upheld	Partial	Tenant	177	Cunningham	Other			0004	07/03/2016
		Summary	Allocations											
000000357	17/03/2016		Closed	Sean	Upheld	Partial	Tenant	629	Robertson	Other				
		Summary	Data											
000000383	23/05/2016		Closed	Sean	Upheld	Full	Tenant	1278	Thomson	Staff	Duncan	McLeary		
		Summary	Staff											
000000391	10/06/2016		Closed	Sean	Upheld	Full	Tenant	1175	Condron	Staff	Julie	Smith	0002	
		Summary	Staff											
000000401	30/06/2016		Closed	Sean	Upheld	Full	Tenant	1244	Blunn	Staff	Julie	Smith		
		Summary	Staff											
000000402	30/06/2016		Closed	Sean	Upheld	Full	Tenant	1244	Blunn	Staff	Julie	Smith	0009	
		Summary	Staff											
000000423	24/08/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	1159	McMahon	Contractor	MEARC			
		Summary	Repairs											
000000424	24/08/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	535	Kenna	Contractor	SHEIL			
		Summary	Repairs											
000000431	31/08/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	1166	Lang	Contractor	GARR			
		Summary	Repairs											
000000444	15/09/2016	Chris	Closed	Chris	Upheld	Partial	Tenant	450	Chiccoli	Contractor	CVALL		0004	
		Summary	Contractor											
000000448	03/10/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	746	Packer	Contractor	SCT		0001	
		Summary	Repairs											
000000450	07/10/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	846	Davidson	Contractor	CONS			
		Summary	Repairs											
000000471	25/11/2016	Lynne	Closed	Lynne	Upheld	Partial	Tenant	457	McDonald	Contractor	LD			
		Summary	Repairs											
000000532	04/04/2017	Julie	Closed	Julie	Upheld	Partial	Tenant	922	Hoorman	Contractor	CVALL		0005	04/04/2017

User Name PATRICIA

Complaint Reference	Reported Date	To	Status	Manager	Resolution Code	Security Level	Source	Reported by Code	Reported by Name	Subject of Complaint Source	Subject of Complaint Code	Subject of Complaint Name	Next Action Code	Next Action Date
000000537	19/04/2017	Summary Julie	Contractor Closed	Lynne	Upheld	Partial	Tenant	945	Gibson	Other			0002	
000000539	26/04/2017	Summary Julie	Repairs Closed	Julie	Upheld	Partial	Other		Letford	Tenant			0001	26/04/2017
000000616	11/12/2017	Summary Lynne	Estate Closed	Lynne	Upheld	Partial	Tenant	481	Campbell	Other				
000000640	23/02/2018	Summary	Repairs Closed	Sean	Upheld	Full	Tenant	090	Strang	Staff	Julie	Smith	0006	
000000643	09/03/2018	Summary	Staff Closed	Sean	Upheld	Partial	Tenant	745	Monteith	Contractor	PALCL		0005	
000000655	08/05/2018	Summary	Contractor Closed	Sean	Upheld	Partial	Tenant	948	Lang	Staff	Sean	Douglas	0003	
000000668	07/06/2018	Summary Lynne	Staff Closed	Tracy	Upheld	Partial	Tenant	1048	Robertson	Staff	CVALL		0001	13/06/2018
000000691	30/07/2018	Summary	Contractor Closed	Patricia	Upheld	Full	Tenant	095	Wallace	Tenant				
000000704	03/09/2018	Summary	Staff Closed	Sean	Upheld	Partial	Tenant	1322	Coutts	Contractor	CVALL		0005	
000000728	09/11/2018	Summary Lynne	Contractor Closed	Lynne	Upheld	Partial	Tenant	039	Balantyne	Contractor	P&D			
000000744	25/02/2019	Summary Julie	Repairs Closed	Julie	Upheld	Partial	Tenant	1182	Kulczynski	Other			0034	
000000751	22/03/2019	Summary Julie	Rent Invest	Julie	Upheld	Partial	Tenant	918	Cochrane	Staff			0006	
000000754	26/03/2019	Summary	Staff Closed	Sean	Upheld	Partial	Tenant	829	Kelly	Tenant			0004	
000000760	01/05/2019	Summary	Allocations Closed	Sean	Upheld	Partial	Tenant	1414	Kean	Staff	Sean	Douglas	0004	
000000771	26/06/2019	Summary Julie	Staff Closed	Julie	Upheld	Partial	Tenant	1019	Cameron	Contractor	CVALL		0005	
000000778	23/07/2019	Summary Tracy	Contractor Closed	Tracy	Upheld	Partial	Tenant	1415	Reynolds	Contractor	CON01		0004	29/07/2019
000000785	06/08/2019	Summary Tracy	Contractor Closed	Tracy	Upheld	Partial	Tenant	1441	McCrone	Contractor	CON01			
000000795	18/09/2019	Summary Tracy	Contractor Invest	Tracy	Upheld	Partial	Tenant	450	Chiccoli	Contractor	CON01		0004	24/09/2019
000000823	17/01/2020	Summary Tracy	Contractor Closed	Tracy	Upheld	Partial	Tenant	712	Pellow	Contractor	ROY02		0004	23/01/2020
000000872	27/05/2020	Summary Tracy	Vandalism Closed	Tracy	Upheld	Partial	Tenant	1406	Devine	Contractor	CVALL		0004	03/06/2020

User Name PATRICIA

Complaint Reference	Reported Date	To	Status	Manager	Resolution Code	Security Level	Source	Reported by Code	Reported by Name	Subject of Complaint Source	Subject of Complaint Code	Subject of Complaint Name	Next Action Code	Next Action Date
000000875	02/06/2020	Summary Patricia	Contractor Invest	Tracy	Upheld	Partial	Tenant	1311	Ennis	Contractor	CVALL		0002	09/06/2020
000000878	08/06/2020	Summary	Contractor Closed	Patricia	Upheld	Full	Tenant	025	Morris	Contractor	CVALL		0005	09/06/2020
000000883	15/06/2020	Summary Tracy	Estate Management Closed	Tracy	Upheld	Partial	Tenant	1406	Devine	Contractor	CVALL		0005	22/06/2020
		Summary	Contractor											

Report Totals Number of Complaints 44