

Annual Assurance Statement

by the Management Committee of Provanhall Housing Association – October 2019

Introduction

As a registered social landlord (RSL), Provanhall Housing Association is required to submit its first Annual Assurance Statement to the Scottish Housing Regulator (SHR) before the end of October 2019. This document represents the Statement that was considered and agreed by the Management Committee at its meeting on 28th October 2019.

Format of Annual Assurance Statement

The SHR has not been prescriptive about how the Statement should look, and we have therefore been able to develop something that we think will work for us and our customers, whilst meeting the Regulator's expectations. It takes account of sector guidance and is divided into the following sections:

- Assurance and notification
- Scottish Social Housing Charter (SSHC) performance
- Tenant and service user redress
- Whistleblowing
- Equality and human rights
- Statutory guidance
- Organisational details and constitution
- Regulatory Standards of Governance and Financial Management (RSGFM)

Each section:

- Notes whether we, as a Management Committee, are sufficiently assured that we comply and, following on, that we are sufficiently confident that we can pass that assurance on to stakeholders
- Indicates where further action may be required

The Association can report that there are **no areas of material non-compliance**.

Supporting evidence and additional information

The Association has completed the *toolkit* issued by the Scottish Federation of Housing Associations. The Management Committee attended two sessions with Staff to review, discuss and identify evidence for completion of the toolkit. The results were positive and we are in the process of implementing the small number of follow-on actions. These supplement other assurance-related activities, such as internal & external audit, independent surveys, tenant feedback and a number of organisational controls and checks.

This Statement is available in other languages and formats free of charge
Please contact a member of staff if you, or anyone you know, would benefit from this
Provanhall HA, 34 Conisborough Rd, Easterhouse, Glasgow, G34 9QG

This Statement is publicly available. Any interested party may ask for further information on the supporting evidence as it relates to any of the assertions made in this document. We will be happy to discuss this with you in more detail.

Assurance

Our assurance is as described below:

Ref	Section	Compliance	Comments
1	Assurance and notification	Yes	No material non-compliance
2	Scottish Social Housing Charter (SSHC) performance	Yes	No material non-compliance
3	Tenant and service user redress	Yes	No material non-compliance
4	Whistleblowing	Yes	No material non-compliance
5	Equality and human rights	Yes	No material non-compliance
6	Statutory guidance	Yes	No material non-compliance
7	Organisational details and constitution	Yes	No material non-compliance
8	Regulatory Standards of Governance and Financial Management (RSGFM)	Yes	No material non-compliance

Next steps

The Association will keep this Statement under review, particularly in relation to those areas where further action is required.

Please contact the Association if you would like to be involved or if you wish more information.

Christine Morris
Secretary

Liz mcEwan
Chairperson:

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