

## Coronavirus – Office Closure

As you will be aware, we have had to close the office due to the outbreak of the Coronavirus. Staff are all still working and trying to continue to provide as many of our services to you as possible. We are also supporting Connect Community Trust at The Connie who are providing emergency supplies and assistance to anyone in the local community who needs it.

While we have guaranteed that no-one affected financially by the virus will be subject to legal action, those unaffected should continue to make rent payments to ensure they don't have debts to address at the end of this time. If you need any advice or assistance, please contact your Housing officer in the first instance by calling: **0141 771 4941** or by emailing: [julie@provanhallha.org.uk](mailto:julie@provanhallha.org.uk) or [tracy@provanhallha.org.uk](mailto:tracy@provanhallha.org.uk) or email [info@provanhallha.org.uk](mailto:info@provanhallha.org.uk) if you don't know who your Housing officer is.

At this time we have also had to reduce the repairs service to attending emergencies only. We will do this for as long as we can. With suppliers closing, our Contractors may not be able to get all of the parts we need. We will text everyone with relevant information as we become aware of it. Please also follow us on Twitter [@ProvanhallHA](https://twitter.com/ProvanhallHA) or via our website - where you can see all of our tweets - [www.provanhallha.org.uk](http://www.provanhallha.org.uk)

**Most of all, please stay home and stay safe.**

We will be resuming normal services as soon as it is safe to do so.



### Hello...

**If you are self isolating, need help with anything or just someone to have a talk to over the time of the coronavirus, we are here!!**

We have a team of staff and volunteers available and will be doing regular calls to people in the community, so please do not hesitate to contact us through any of the following:

**Telephone:** 07515 853113 or 0141 781 9918

**facebook:** @connectcommunitytrust and @wellhouseallotments

**email:** [psmith@connect-ct.org.uk](mailto:psmith@connect-ct.org.uk)

**twitter:** @TrustConnect

We have emergency stocks of various items including food to support which will be distributed as and when needed.

For times when our office isn't open we have a mailbox at the front of Innerzone and The Connie.

**Innerzone** - 17 Newhills Road, Wellhouse

**The Connie** - 39 Conisborough Road, Provanhall



**CONNECT**  
COMMUNITY TRUST  
*Moving forward, together.*

**Translation services available.** Please ask at reception.

**Services de traduction disponibles.** S'il vous plaît demandez à la réception.

**Dostępne usługi tłumaczeniowe.** Proszę pytać w recepcji.

**Provanhall Housing Association Limited**

34 Conisborough Road ■ Glasgow G34 9QG ■ telephone 0141 771 4941  
fax 0141 771 5959 ■ email [info@provanhallha.org.uk](mailto:info@provanhallha.org.uk) ■ text 07860 035 864  
[www.provanhallha.org.uk](http://www.provanhallha.org.uk) ■ Registered Scottish Charity Number SC037762



MOŽEMY PRZETŁUMACZYĆ  
HEUREUX DE TRADUIRE

# It's goodbye to Jim...



**After working for 20 years at the Association, our Technical Services Manager, Jim Wylie, is leaving to take a planned early retirement.**

Since he joined the then Hilltop View Housing Co-operative in 2000, as our Technical Services Manager, Jim has overseen many Rehabilitation & New Build Development projects as well as our Reactive and Planned Repairs & Maintenance service.

On leaving Jim said *"The last 20 years have flown in since my first day in Provanhall working at a desk in the corner of a Living Room at 67 Conisborough Road. Those early years were exciting as the local community all played their part to create the decent and affordable housing they deserved and together with the Association laid the foundations of the fantastic vibrant community that Provanhall is today.*

*I have thoroughly enjoyed my time at the Association and have had the privilege of working with some great staff and committee members over the years. I will certainly miss you all but I look forward to watching from afar the new achievements of Provanhall in the next 20 years."*

## Welcome...

**To Mark Quigley, our new Technical Services Manager.**

Mark has worked in housing for 8 years and joined Provanhall Housing Association as Technical Services Manager in March 2020. After completing a Degree in Building Surveying from Glasgow Caledonian University he worked in Building Consultancy for five years and is a member of the Royal Institution of Chartered Surveyors. Mark has experience in asset, facilities and project management along with residential repairs, refurbishment and cyclical maintenance.



## Rent and Arrears Advice

**The Scottish and UK Governments have both made it clear recently that it is important you continue to pay your rent during the coronavirus outbreak.**

These governments and the Association do not want you to build up rent arrears. For this reasons both the Scottish and UK Governments have announced a whole range of financial support measures to protect peoples incomes. So the good news during these times is a lot of help and support is available to you.

We would strongly urge you, before you take any action or apply for certain benefits or help, to contact your Housing Services Officer Julie or Tracy. They can advise you of the best course of action and help you apply for certain benefits or other available help for you based on your particular circumstances. This is because some actions or types of benefits or help may be better for you.

Please email [julie@provanhallha.org.uk](mailto:julie@provanhallha.org.uk) or [tracy@provanhallha.org.uk](mailto:tracy@provanhallha.org.uk) or phone 0141 771 4941.



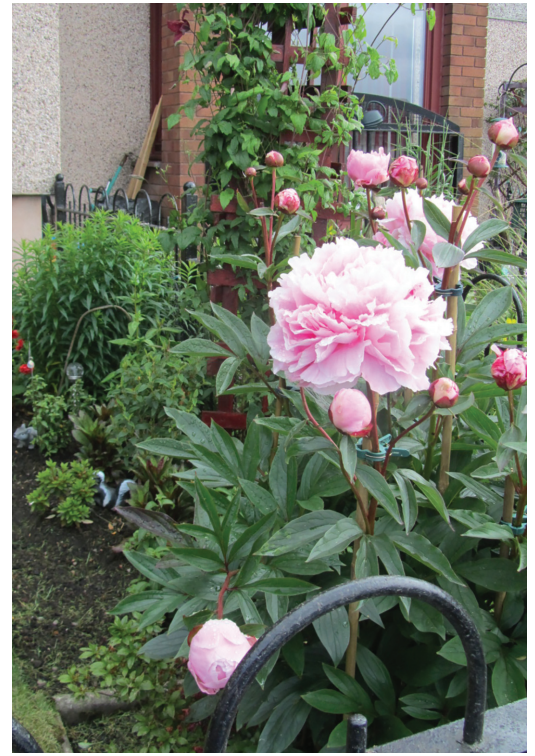
# 2020 Garden Competition

Later in the summer, judging for our 2020 garden competition will take place.

We are aiming for this to take place in mid to end August. Cash prizes include £100 for the winner, £75 for 2nd place and many runner up prizes. On behalf of the whole community we want to thank you in advance for all your hard work and effort which has a hugely positive benefit to the whole Provanhall environment.



*Councillor Ruairi Kelly presenting Mr & Mrs Kirkcaldy of Balfuig Street with their prize for 2nd place in the 2019 competition.*



## More than just new houses

As part of the construction tender there is an obligation on the contractor to spend an amount of money on local initiatives and projects which will have a community benefit and the following things have been achieved throughout the contract to build the new homes at Conisborough Road/Brunstane Road:

- Work placements for 16-25 year olds - 9
- Materials donated to Aultmore Park Primary
- New apprenticeships on site - 7
- Storage container to Aultmore Park Primary
- Local employment on site - 10
- Industry Challenge event with Glasgow Kelvin College
- Materials donated to St. Benedict's Primary
- New central heating boiler and pipework in The Connie.

# Technical Services News

## Planned Maintenance

It is going to be an extremely busy 12 months for the technical services team with an investment programme worth over £400,000 of replacement and improvement works planned throughout the area.

This year will be more challenging than most as a lot of this investment work will be delayed due to the current medical emergency. However, be assured that staff are working hard in the background to ensure we can get our contractors back working on projects again as soon as is safe to do so.

The work will include:

- **Bathroom Replacements**

6 closes in Conisborough Road  
2 closes in Balfluig Street

- **Controlled Entry Systems**

6 closes in Conisborough Road  
2 closes in Balfluig Street  
8 closes in Whitslade Street

- **Close Painting**

4 internal closes getting re-painted in Conisborough Road  
15 internal closes getting re-painted in Auchinlea Road  
2 internal closes getting re-painted in Conisborough Road

- **External Painting**

Homes in 31 closes in Auchinlea Road, Balcurvie Road, Conisborough Road, Whitslade Street, Balfluig Street are getting external windows frames, doors, roof timbers, fences and clothes poles re-painted.

All this work will be done in stages throughout the coming 12 months and affected tenants will be notified prior to any work starting to arrange access.

## Phase 13 New Build

The first new homes are now completed and the first of many new tenants have moved in. They look great and so far the feedback from the new tenants has been really good.

After a number of delays during the winter, due to services connections out with the contractors control, the contractor ENGIE had programmed to hand over the remaining homes by the end of May. However, this will not be possible now as all handover progress has been postponed because of the Coronavirus emergency. This means that the completion of the site will now be delayed until the end of the summer, at the earliest.

