

Provanhall Post

The newsletter for Provanhall Tenants Issue 91 • Summer 2026

Provanhall
Housing Association



Hello everyone...

Welcome to the latest edition of your newsletter. We've got plenty of good news to share, especially around the investment programme across the estate. Year three of the window replacement programme is well underway, and the difference it's making to households is already clear. Our strong financial position also means we can keep moving with other major upgrades, including new bathrooms and kitchens.

A big thank you to everyone who let our surveyors in for the stock condition survey. That information is gold dust – it tells us exactly which homes need work and when, so we can plan properly, budget responsibly through the annual rent review, and keep our homes to a high standard.

I'm aware there have been some issues with a few of the communal bin hubs, but I also want to recognise how much better the back courts are looking. Ground floor residents in particular are seeing the benefit of not having bins dragged through closes anymore – fewer smells, fewer disruptions, and a cleaner environment overall.

This year marks a major milestone for Provanhall: **35 years of serving this community**. If you're not already a member of the Association, please get in touch with the team – it's only £1 to join, and your voice genuinely shapes what we do.

I hope you find this edition useful and informative. If there's anything you'd like to see included in future newsletters, just let us know. You can reach me directly at getinvolved@provanhallha.org.uk.



Alan Hume
Chief Executive



Christopher Kelly
Board Member



Jillian Fearnside
Board Member

New Board Members

I would like to take the chance to welcome two new Co-opted the Board. Christopher Kelly and Jillian Fearnside joined us at the end of March and are very much committed to ensuring the Association continues to be fit for the future and providing the best service we can for our tenants.

AGM – Wednesday 23 September at 7pm

Come along to our AGM in September and be part of the conversation! Your voice helps shape our community, and we'd really value your input. Join us for updates, discussions, and a chance to meet others. **There is more information on page 2 so put it in your diaries. We hope to see you there.**

Thank you for being part of our community – we wish you a safe, happy, and enjoyable summer.

Warm regards, **Alan Hume** Chief Executive

This newsletter is available in other formats including large print or translation into community languages, please email info@provanhallha.org.uk or telephone 0141 771 4941



HAPPY TO TRANSLATE

35th ANNUAL GENERAL MEETING (AGM)



Wednesday 23 September 2026



7pm (60 minute meeting)



Connie Centre, 39 Conisborough Road

What the AGM covers

- Chairperson's report on last year's activities
- Annual accounts & auditor's report
- Election of Governing Body Members
- Appointment of auditors
- Any general business listed in the official notice

How the AGM will run

- All comments must go **through the Chairperson**
- Members must remain **respectful and quiet** while others speak
- Speaking turns will be **managed fairly**
- AGM discussions focus on **Association-wide matters**, not personal cases
- Meeting will finish within the planned timescale

Accessibility & Support

- Mobility difficulties? Call **0141 771 4941** – we'll arrange a lift
- Caring responsibilities? We can reimburse reasonable costs (please request approval in advance)
- Children welcome with an accompanying adult

Membership & Attendance

- AGM attendance is part of your membership
- Members will receive an invite letter and Proxy Vote Form
- Members attending on the night receive a **£10 gift voucher**
- All attending members enter the **£10 / £30 / £50 cash prize raffle**
- Non-members will receive an application form; if approved, you'll be eligible for next year's voucher and raffle



PRE AGM RESIDENT SURGERY SESSION

 **Thursday 17 September 2026**

 **4pm-6pm**

 **Connie Centre**

Why we hold a Surgery Session before the AGM

Many residents want to raise personal issues — repairs, allocations, bin hubs, neighbourhood concerns, or individual housing matters. These are important, but the AGM is not the right place for them.

Why not at the AGM?

- Personal cases often involve **confidential information**
- AGM is a **public meeting**, not a private discussion
- Individual issues need **access to records and staff**
- AGM must stay focused on the **formal business** of the Association

What the Surgery Session is for

A private, confidential space to discuss:

- Repairs
- Housing allocations
- Service issues
- Neighbourhood concerns
- Any personal or case-specific matter

You'll meet directly with the relevant officers who can look at your case properly.

Our Commitment

Both the Surgery Session and the AGM will be:

- Respectful
- Inclusive
- Welcoming
- Focused on giving every resident a fair chance to be heard

Thank You

Your membership and participation help us deliver tailored services for our community. We look forward to seeing you at both the Surgery Session and the AGM.

Alan Hume *Chief Executive*

As your Landlord we are responsible for the upkeep of the building and fabric of your home.

The contents of your home (including carpets, decoration and personal belongings for example) are your responsibility to insure against loss from fire, flooding or theft.

For a small fortnightly or monthly fee, you can give yourself piece of mind in the event of something happening at home which is not covered by the Housing Association. For example, if you lose your keys, accidentally suffer a flood or fire or theft from your home, you could get contents insurance cover to help with unexpected losses.

We are part of the Scottish Federation of Housing Associations who have an agreement with Thistle Insurance just for Tenants.

For an application form, call in at our office or call Thistle direct on **0345 450 7286** or email them at **tenantscontents@thistleinsurance.co.uk**

Full details of the policy cover and exclusions are available on request before you apply for cover.

Further information available at: **www.thistletenants-scotland.co.uk**



THISTLE
TENANT RISKS

Thistle Tenant Risks – making life a little easier!



Kitchen & Bathroom Programme Update

Our planned Kitchen and Bathroom Programme has now progressed to procurement stage. The tender was issued last month and is currently out for tender.

This tender seeks suitably qualified contractors to deliver a multi year programme of kitchen and bathroom replacements across our housing stock. The specification emphasises high quality workmanship, tenant safety, and compliance with all relevant building standards.

During the tender period, interested contractors will submit detailed proposals ensuring:

- **Value for money** through open, transparent procurement
- **High workmanship** from experienced contractors
- **Well managed programme** that minimises disruption for tenants
- **Improvements** that support comfort, safety and energy efficiency

We will provide a further update once the evaluation stage is complete and a preferred contractor has been appointed.



Roofing Maintenance Update

We're pleased to let residents know that **The Home Team** (part of Govan Housing Association) has been appointed to carry out our **cyclical roofing maintenance programme**.

This includes:

- Regular gutter cleaning
- Routine roof inspections
- Minor repairs to keep homes safe and weatherproof

These works help us look after our roofs properly and protect our homes all year round.

Kris Docherty from The Home Team said: "We're delighted to be working with Provanhall Housing Association. We'll be carrying out gutter cleaning, roof inspections and any necessary repairs to keep homes safe, weatherproof and well maintained. As a Community Interest Company, it's especially rewarding to partner with a community-based association that shares our commitment to investing in local communities and delivering high quality services."

Work will begin shortly. If access is needed or any small disruption is expected, tenants will be notified in advance.



Kris Docherty
The Home Team

Window Replacement Programme Phase 3 Update

Provanhall Housing Association is pleased to share an update on the continued progress of our window replacement programme. Working in partnership with Sidey, we have now moved into Phase 3 of the contract.

Phase 3 Progress:

- **279** new window replacements
- **13** new balcony doors
- Across **193** properties



These improvements will enhance energy efficiency, reduce heat loss and improve comfort and security for tenants.

This is another positive milestone in our commitment to maintaining and improving our homes, and we look forward to sharing further updates as the programme continues.

Planned Maintenance: We want to hear from you

As part of our ongoing investment in tenants' homes, Provanhall Housing Association will soon begin a new phase of planned maintenance, including kitchen and bathroom renewals and other improvement works across our stock.

We want to hear from you!

To help us plan effectively and to make sure every household receives the right support at the right time. We will reach out to our tenants in advance to gather the information we need to best inform our decision making.

Why your participation matters

Your involvement plays an important role in helping us plan our planned maintenance programme effectively.

When tenants share information with us early, it allows us to:

- Understand access needs and household circumstances
- Identify any health, mobility or caring responsibilities we should consider
- Plan works in a way that minimises disruption
- Make informed decisions about scheduling and priorities
- Ensure every household receives the right support at the right time

How you can help shape our Planned Maintenance

If you believe your kitchen, bathroom or other components may be due for renewal. We encourage you to engage by returning our communications.

Your participation helps us gather the information we need to best inform

our decision making and deliver a programme that works well for everyone.

Even a short conversation helps us prepare properly and ensures you feel informed, supported and involved in the process.

Working together for better homes

Your participation is an important part of delivering high quality improvements. By planning ahead together, we can make sure the programme runs efficiently and that every tenant gets the best possible experience.

We look forward to hearing from you and to delivering another positive round of investment in our community.

If you are interested in helping shape our service delivery why not drop us an email at getinvolved@provanhallha.org.uk or telephone us on **0141 771 4941** and ask to speak to Rachel.

Celebrating 35 Years Together – join us for a Special Gala Day!

Provanhall
Housing Association



This year marks a very special milestone as Provanhall Housing Association celebrates **35 years** of serving our community. Over the decades, we've grown, evolved, and achieved so much together – and this anniversary gives us the perfect opportunity to reflect on our journey while looking ahead to the future.

Since our beginnings, the heart of our success has always been the people we serve and the communities we support. From early milestones to recent achievements, the last 35 years have been shaped by dedication, partnership, and a shared commitment to creating welcoming, vibrant places to live

To mark this proud occasion, we are delighted to announce that we will be hosting a **35th Anniversary Gala Day** – a celebration for everyone to enjoy.

The event will bring together tenants, families, colleagues, partners, and local residents for a day filled with fun, connection, and celebration.



Date: Saturday 19 September 2026



Time: 12pm – 4pm

(12pm – 1pm is an Additional Support Needs friendly period with no loud music or flashing lights)



Location: Easterhouse Sports Centre

The gala day will feature a range of activities suitable for all ages, including entertainment, family friendly attractions, food and refreshments. It will also be a chance to recognise the people past and present who have played an important role in shaping our organisation and community.

Whether you've been with us since the early days or have joined us more recently, this celebration is about shared pride, shared memories, and shared futures. We hope it will be a memorable day that reflects the spirit of togetherness that has defined the past 35 years.

We very much look forward to celebrating this milestone with you, so please save the date and join us for what promises to be a fantastic gala day!

Abuse is not in a day's work

Provanhall Housing Association takes a zero-tolerance approach to abuse and aggression towards our staff.

Easterhouse is a great area to live and work in, known for its friendly people who look out for each other. The majority of people who our services do so in a respectful way that helps us create a safe environment for all. Sadly, there are a very small number of people who can be abusive towards our staff and our tenants.

Dealing with people who are abusive or aggressive towards our staff takes us away from serving our community. We will investigate any incidents that are reported to us, this could result in action being taken by the police against anyone who threatens the safety of our staff.

For more information on our Unacceptable Actions Policy please visit our website at <https://provanhallha.org.uk/policies>; email info@provanhallha.org.uk or contact the team on **0141 771 4941**.



Win up to £100 in our Annual Garden Competition!

It's summer, which can only mean one thing... it's Garden Competition time!

Over the past few weeks, the sunshine has provided the perfect opportunity to get outdoors and get your garden looking its very best. Now is your chance to show off all your hard work and be in with a chance of winning a **cash prize**. We are inviting all tenants with a garden to enter our **Annual Gardening Competition**, with prizes of:

1st Prize £100

2nd Prize £75

3rd Prize £50

The Association continues to provide garden services to tenants, including grass cutting and weed spraying. However, we encourage everyone to help keep their gardens, paths and driveways looking their best by removing litter and dealing with weeds where necessary.

A well-maintained garden can make a huge difference to the appearance of our neighbourhood, and it's always wonderful to see residents taking pride in their outdoor spaces. Whether you have colourful flower beds, neatly trimmed lawns, attractive containers, or simply a tidy and welcoming garden, we'd love to see your efforts.



Towards the end of August, an independent guest judge will visit and select the winning gardens, so now is the time to get those green fingers moving and give your garden the finishing touches.

We would like to thank our Estates Contractor, **Clyde Valley Landscapes**, for generously sponsoring this year's competition.

Good luck, and we look forward to seeing your gardens bloom!

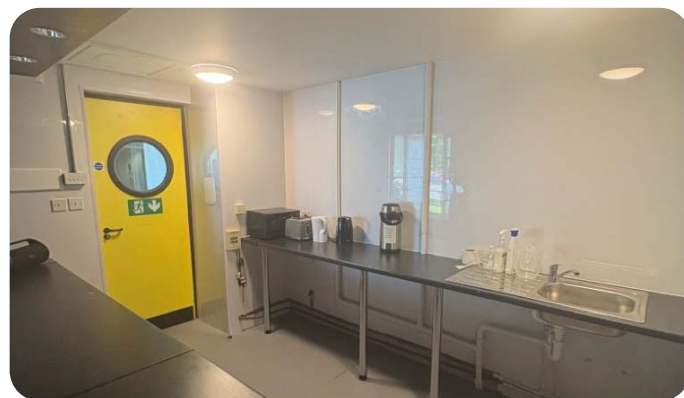
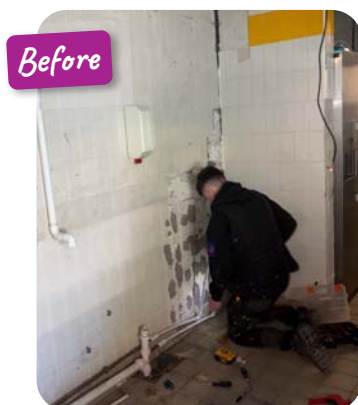
Community Benefit Support

Easterhouse Sports Centre would like to extend their sincere thanks to Provanhall Housing Association and Glasgow City All Trades for their fantastic work in delivering a newly fitted kitchen.

This improvement was completed as part of the community benefit element within the Void and Reactive Maintenance contract and has made a real difference to the facility.



The Sports Centre would also like to express their appreciation to Sidey for their generous £300 donation, provided through the community benefit associated with the Window Contract. Their support is greatly valued and contributes positively to the ongoing development of the centre.



Community Litter Pick – Working Together for Provanhall

As part of our commitment to tenant and resident participation within our community, Provanhall Housing Association will be holding a Community Litter Pick, bringing together tenants, residents, staff and local partners to volunteer for our neighbourhood.

The litter pick will focus on areas identified within the community and will give everyone an opportunity to get involved, meet neighbours and work alongside Association staff to make a visible difference to the local area.

It is also an opportunity for tenants to speak to us about their neighbourhood. If there are areas causing concern, environmental issues you would like us to be made aware of, or ideas for improving the community, we want to hear from you.

Get Involved

You don't need to commit to the whole event – even 20 or 30 minutes of your time can make a difference. All litter-picking equipment will be provided, so all you need to do is come along and get involved.

Please email getinvolved@provanhallha.org.uk as we would love to see you there.



Date: Friday 4th September



Time: 10:00

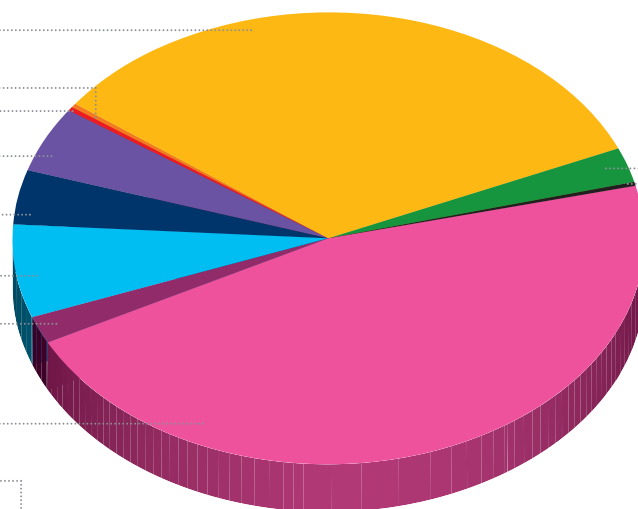


**Meeting Point:
Provanhall Housing Association**

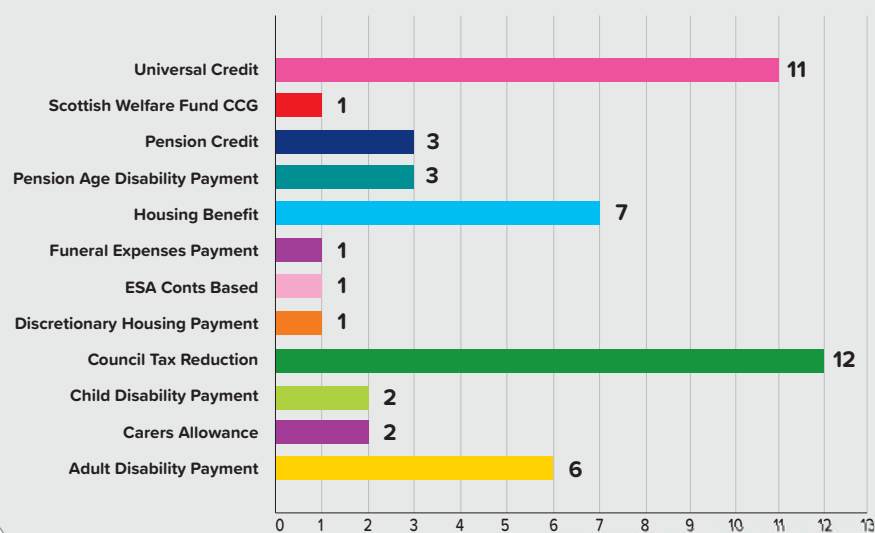
Over £263,000 Benefit Gain for Provanhall Tenants

In the first quarter of 2026 our Welfare Rights Officer, Elaine McIntyre, has been continuing to support our tenants throughout the cost of living crisis by assisting them to claim a range of benefits which has resulted in financial gains amounting to over £263,000. A breakdown of the type of benefits can be seen in the graphs below. We would urge all our tenants to get a benefit check to ensure they are receiving their full entitlements.

Adult Disability Payment	33.26%	• £87,667.70
Discretionary Housing Payment	0.28%	• £728.65
Scottish Welfare Fund (CCG)	0.46%	• £1,200.00
State Pension	4.63%	• £12,203.25
Pension Credit	3.93%	• £10,363.17
Housing Benefit	6.69%	• £17,659.23
Carers Allowance	1.93%	• £5,100.55
Universal Credit	46.09%	• £121,494.10
Energy	0.06%	• £150.00
Council Tax Reduction	2.67%	• £7,029.05



Welfare Rights Issues Total New Cases • Total 50



Holiday Breaks & Training Afternoons

We'll finish at **4.30pm on Thursday 24 September 2026** for the **September weekend**. The team will be back from **9:00am on Tuesday 29 September 2026**.

To keep our skills sharp, we close at **1pm on the last Wednesday of each month** for staff training.

Need urgent help?

Don't worry – someone's always on hand. For emergency repairs at any time, just call **0141 771 4941** and you'll be put through to our **Out of Hours Services**.



Chris Kilcar
Asset Management Officer

Staff News

We are pleased to welcome Chris Kilcar to the team as our new Asset Management Officer. Chris will manage our planned maintenance contracts. We are aiming to deliver £4,486,500.00 worth of components such as new kitchens, bathrooms and windows over the next five years.

Chris is looking forward to meeting and working with all the Provanhall tenants and can't wait to get started.



HEAT STRUGGLING WITH FUEL PRICES?

Are you struggling with fuel prices and need some advice?

If you, or someone you know, is struggling with their energy bills, we may be able to help

Our dedicated mentors can provide advice by visiting you at home and continue support through further visits or remote assistance to help you save money on your energy.

We may be able to help speak to your supplier about any questions you may have regarding billing issues or outstanding debt.

We can support you with:



ENERGY CRISIS & ADVOCACY SUPPORT



ENERGY SAVING AWARENESS



INCOME MAXIMISATION



ENERGY EFFICIENCY ADVICE



PLEASE CONTACT OUR HOME ENERGY ADVICE TEAM TODAY!

✉ HEAT@THEWISEGROUP.CO.UK
☎ 0800 092 9002

Quarterly Tenant Prize Draw Winner

In each Newsletter edition we select a random tenant to win £300 cash prize.

To be eligible you need to:

- ✓ have no rent arrears (or be up to date with a payment plan),
- ✓ be available for repair appointment(s) and
- ✓ no anti-social behaviour recorded against your tenancy.

Many congratulations to this quarter's lucky lucky winner, Jan Hebda.



Easterhouse Community Alcohol Partnership

Do you stay in Easterhouse? If so, then please take a few minutes to complete our residents' survey and tell us about young people drinking alcohol in your area.

Please scan the QR code below to take part in the survey or visit <https://www.surveymonkey.com/r/2KG9B3T>



Local agencies in Easterhouse are looking to establish a Community Alcohol Partnership (CAP) and would like to hear your views.

Partners

Police Scotland, Scottish Fire & Rescue Service, Glasgow Life, Lochend Community High School, Easthall Residents Association, Easterhouse Sports Centre and Connect Community Trust.



For more information on the harms underage drinking can lead to go to www.drinkaware.co.uk
www.communityalcoholpartnerships.co.uk



X @CAPUKTweets

f @CAPUKNews

Have you changed your phone number or email?

If you've recently changed your mobile number, landline, or email address, please let us know!

Keeping your contact details up to date means:

- ✓ We can reach you quickly about **funding opportunities** mentioned in this newsletter
- ✓ You won't miss out on **time-sensitive support**
- ✓ We can contact you in case of an **emergency**

Even a small change can make a big difference – just give us a quick call or drop us an email to update your details.

Compliments and Complaints

We all appreciate a thank you now and then - it's simple, sincere, and powerful. In the last three months, our team received 1 compliment.

Each one is a reflection of the heart, effort, and excellence that goes into what we do every day.

Whether it's from customers, colleagues, or partners, these moments of recognition remind us why our work matters.

We value all feedback as we believe they help us find ways to improve our service delivery. Sometimes things just don't go to plan and where this happens, we would encourage you to complain.

You can contact us by:

Write or in person at our office: Provanhall Housing Association, 34 Conisborough Road, Glasgow, G34 9QG

Website: www.provanhallha.org.uk/complaints-form/ Email: info@provanhallha.org.uk • Telephone the office: 0141 771 4941

April to June 2026

	Stage 1	Stage 2
Received in Quarter	2	3
Carried forward from previous Quarter	0	1
Within Timescale	2	1
Carried forward to next Quarter	0	3
Outwith Timescale	0	0
Extension Agreed	0	2
Average time taken to respond	3 days	14 days

Bin Hubs *Update*

We've had feedback from residents about the new recycling bin-hubs. Although the hubs are run by Glasgow City Council, we've been raising issues with them regularly on your behalf.

Our daily estate inspections show many residents are using the hubs properly. However, in some areas waste is being left beside bins, put in the wrong bins, or fly tipped. We report these issues directly to the Council.

This update explains what we're doing and how everyone can help keep the bin-hub areas clean and safe.

Why Bin-Hubs were introduced

Before bin-hubs, we spent around £35,000 a year pulling recycling bins in and out of bin stores, plus £10,000 a year cleaning those stores. That's £45,000 every year — money that could instead fund improvements like 18 new boilers annually.

Glasgow City Council is rolling out bin-hubs for all flats citywide. Our Board agreed to move ahead so tenants' rent money isn't wasted on a service the Council is phasing out.



The Council introduced bin-hubs in Provanhall in December 2025 and decides where each hub is placed.

At Conisborough Path, we arranged larger on street bins to help manage waste. After a difficult start, this is now working well.

Recycling Matters

The Council must reduce landfill costs — otherwise Council Tax increases. Many residents are already recycling correctly, and we thank you. Putting waste in the correct bin helps prevent overflowing general waste bins.

Overflowing bins attract rats, birds and insects, and cause smells in warm weather.

We've asked the Council to replace some recycling bins with general waste bins in problem areas. We'll keep requesting changes, but decisions sit with the Council.

If you need to make a complaint

If you're unhappy with a Council-run service, you can contact them directly:

- Website:
<https://www.glasgow.gov.uk/binhubs>
- Phone: 0141 287 4057
- Local Councillors:
Donna McGill —
Donna.McGill@glasgow.gov.uk
Sharon Greer —
Sharon.Greer@glasgow.gov.uk
Ruairi Kelly —
ruairi.kelly@glasgow.gov.uk

Reporting issues directly helps the Council investigate and respond faster.

What we're doing

- Raising concerns with the Council regularly
- Reporting fly tipping and misuse
- Asking for bin changes where needed
- Speaking directly with tenants in problem areas to offer support and guidance

Thank You

Thank you to all residents who are helping keep Provanhall clean and well maintained. If you have any questions, contact the Housing Team:

Phone: 0141 771 4941

Email: info@provanhallha.org.uk

Fly Tipping

We have noticed an increase in fly tipping around the area. Whilst we have been reporting them, it is important that residents understand that fly tipping is a criminal offense and that there are fines that can be issued to anyone caught.

Fly-tipping is the illegal dumping of waste, including household items, garden waste, and other rubbish, on public or private land.

Glasgow City Council takes fly-tipping seriously and actively works to prevent and address it. They have enforcement officers who patrol areas and issue fines for fly-tipping and littering, and they also encourage residents to report incidents and provide information that can help identify those responsible.

Glasgow City Council's Approach:

- **Enforcement:** The council has enforcement officers who patrol areas and issue fixed penalty notices for fly-tipping and littering.
- **Reporting:** Residents can report incidents of fly-tipping online, through the MyGlasgow app, or by contacting the council directly. Details on page 13.
- **Landowner Responsibility:** Glasgow City Council reminds landowners that they are responsible for removing waste dumped on their land and disposing of it responsibly.
- **Community Engagement:** The council works with communities and encourages residents to provide information that can help identify those responsible for fly-tipping.
- **Commercial Waste:** Officers also check that businesses have appropriate waste disposal contracts in place.
- **Weeks of Action:** The council conducts targeted campaigns, like the "Weeks of Action" to address environmental issues, including fly-tipping, graffiti, and littering.
- **Fines and Penalties:** Fixed penalty notices for fly-tipping are £500.



How to report fly-tipping:

- **Online:**
<https://portal.itouchvision.com/icustomer/>
- **MyGlasgow App:** The MyGlasgow app allows you to report issues, including fly-tipping, and attach photos and location details.
- **Phone:** Contact Glasgow City Council directly on **0141 287 1058**

What to do if you witness fly-tipping:

- **Note details:** If safe to do so, note the vehicle registration number, description of those dumping waste, and any other identifying information.
- **Report it:** Report the incident to the council as soon as possible.

Bulk Waste

From 2021 Glasgow City Council introduced a charge for the collection of bulky household items. Provanhall Housing Association offer a bulk uplift service as part of your rent charge.

Note: We reserve the right to withdraw this service from households who do not comply with the following requirements or where we consider the use excessive.

Items we will collect for you ✓

White Goods including fridge freezers, cookers (All food waste within fridges and freezers should be removed prior to placing the equipment out for bulk collection).

Furniture; for example: chairs, tables, wardrobes and sofas.

Large Electrical Appliances for example TV, cooker & washing machine.

Mattress and Bedframes (dry and cleaned).

Carpets (cut into strips that would fit a large bin bag)

Wooden / Laminate Flooring – must be secured by tape into smaller bundles.

Items we do not collect ✗

Soil / tree trunks / clippings or garden waste

Pallets

Cardboard – please use blue bins provided

Radiators

Cast iron items such as washing poles

Asbestos

Gyprock and Plasterboard

Glass items should be recycled in local recycling points

Regular bin bags or small electrical items such as lamps etc.

Baths and sanitary wear, for example toilet pan, sinks or tiles

Kitchen units, worktops, tiles

Greenhouses / Sheds / Huts / Slabs

Doors of any kind

Bricks / Rubble / Concrete or storage heaters

Tyres

Fireplaces / Hearths

Equipment we believe you use as part of a business or commercial waste

Car batteries, Gas cylinders, Oil (all types) and Paint can be recycled at the Council's Household Waste Recycling Centre.

Flatted Homes

We will collect bulk items from the bin area at your flat each Monday and taken to the front of your building for uplift the next day (Tuesday).

Please do NOT put out large items until Sunday night.

Main Doors

Please get in touch by phone on **0141 771 4941** or email to **info@provanhallha.org.uk** to request up to 5 items and their location. You need to get in touch by Friday for an uplift the following Tuesday.

Please do NOT place out on the pavement, please keep them in your own front garden.

You can also contact the council for uplifts. Glasgow City Council provide an uplift service for £5 per item log on here:

<https://www.glasgow.gov.uk/article/1519/Collection-of-Bulky-Waste-Items>

Any items that can be reused please contact a charity to come and collect it for free – don't send it to landfill!

British Heart Foundation

<https://www.bhf.org.uk/shop/donating-goods/book-furniture-collection-near-me>

Cancer Research

<https://www.cancerresearchuk.org/get-involved/ways-to-shop/arrangeafurniturecollection>

Shelter Scotland

https://scotland.shelter.org.uk/shops/glasgow_stockwell_furniture_shop

Moving Home

Bulk service is **not** for complete house removals and you should arrange to take everything with you or take to the local recycling centre – alternatively, book a collection from GCC and give us a note of the reference number. You will be recharged if items are left either in your house, garden or street.

If you are unsure, please contact your housing officer on 0141 771 4941 or by email to info@provanhallha.org.uk

SPOTLIGHT ON HIP HOP DANCE CLASS WITH CHRISTIAN



We are excited to announce the incredible work being done by Christian, a passionate hip hop dance teacher with over 18 years of professional experience in both teaching and performing. Having graced the stages of prestigious events like X Factor and hosted numerous occasions in Glasgow, Christian brings a wealth of talent and enthusiasm to our community.

Christian is currently leading free hip hop classes for children aged 7 to 12 in partnership with the Connect Community Trust charity. These engaging sessions take place every **Monday from 5:30 to 6:30 PM**, offering an opportunity for kids to not only learn the art of dance but also to immerse themselves in the rich culture of hip hop.

The classes have seen remarkable growth, successfully keeping our youth active and engaged. Participants are encouraged to express themselves creatively while building friendships and confidence in a supportive environment. Together, they have even chosen a group name and are setting their sights on future performances and showcases.



These classes are open to children of all abilities, and we warmly invite new faces to join in the fun. With Christian at the helm, it's more than just a dance class; it's a place for connection, creativity, and community spirit.

Join us in celebrating this fantastic initiative and the positive impact it has on our young dancers!



FREE ACTIVITIES FOR ALL

Join us for a fantastic range of free community activities designed for everyone! Unleash your creativity in our sewing sessions and build connections and confidence in a supportive environment. Enjoy refreshing walks while soaking up the great outdoors and come together for delightful meals and conversations at our lunch gatherings. Connect with others in our vibrant women's group and experience a welcoming atmosphere at our barbershop.

Access valuable support at our advice hub and let the kids have a blast in our energetic dance classes. Plus, relax and improve your flexibility with gentle chair yoga. We warmly invite you to participate, meet new friends, and help strengthen our wonderful community together. Everyone is welcome!

Advice Hub (Drop-In Support)

Get support with employability, welfare rights, and IT in one place. Friendly staff are available to guide you—no appointment needed.

Social Confidence Support Group

Build confidence, connect with others, and share experiences in a safe and supportive environment.

ESOL (English Classes)

Improve your English speaking, reading, and writing skills in a supportive and friendly class environment.

Hip Hop Dance (Ages 7–12)

Fun, high-energy dance sessions where young people can learn new moves, build confidence, and express themselves through music.

Sewing Club

Get creative, learn new skills, and work on your own sewing projects with guidance and support.

Walking Group

Enjoy light exercise, fresh air, and good company while exploring your local area.

Lunch Club

Join us for a casual meal where community members come together to share good food and conversation.

Ladies Group

A space for women to connect, share stories, and support each other in a welcoming environment.

Barbershop

A welcoming space to get a fresh trim while connecting, chatting, and building community.

Chair Yoga

Gentle seated exercises to improve flexibility, balance, and relaxation—perfect for all abilities.



WHAT'S ON: COMMUNITY CALENDAR

MONDAY

- | | | |
|---|--|--|
| ☐ SCHOOL BREAKFAST CLUB
7:30 AM - 8:45 AM | ☐ WELFARE RIGHTS APPOINTMENTS
9:30 AM - 4:30 PM | ☐ COOKING CLASS
10 AM - 1:00 PM |
| ☐ HIP HOP DANCE (AGE 7-12)
5:30 PM - 6:30 PM | ☐ BINGO
6:30 PM - 8:30 PM | |

TUESDAY

- | | | |
|--|---|---|
| ☐ SCHOOL BREAKFAST CLUB
7:30 AM - 8:45 AM | ☐ SEWING CLUB
10 AM - 1 PM | ☐ BARBERSHOP
3 PM - 5 PM |
| ☐ CBT SESSIONS
3 PM - 5 PM | | |

WEDNESDAY

- | | | | |
|--|--|---|---|
| ☐ SCHOOL BREAKFAST CLUB
7:30 AM - 8:45 AM | ☐ WELFARE RIGHTS
9:30 AM - 4:30 PM | ☐ WALKING GROUP
10 AM - 1 PM
39 Wellhouse Crescent
Glasgow G33 4HG | |
| ☐ SEWING CLUB
10 AM - 2 PM | ☐ ADVICE HUB DROP-IN SUPPORT
10 AM - 2 PM | ☐ LUNCH CLUB
10 AM - 1 PM
39 Wellhouse Crescent
Glasgow G33 4HG | ☐ CBT SESSIONS
2 PM - 5 PM |

THURSDAY

- | | | | |
|--|--|--|---|
| ☐ SCHOOL BREAKFAST CLUB
7:30 AM - 8:45 AM | ☐ LADIES GROUP
10 AM - 1 PM
39 Wellhouse Crescent
Glasgow G33 4HG | ☐ ESOL
9:30 AM - 12:30 PM
39 Wellhouse Crescent
Glasgow G33 4HG | ☐ WELFARE RIGHTS APPOINTMENTS
9:30 AM - 12:30 PM |
| ☐ CHAIR YOGA
11:30 AM - 12:30 PM | ☐ SOCIAL CONFIDENCE SUPPORT GROUP
2 PM - 3:30 PM | ☐ CBT SESSIONS
10 AM - 12 PM | ☐ CBT SESSIONS
12 PM - 1 PM |

FRIDAY

- | | |
|--|--|
| ☐ SCHOOL BREAKFAST CLUB
7:30 AM - 8:45 AM | ☐ SOCIAL CLUB
11:30 AM - 12:30 PM |
|--|--|

EMPLOYABILITY SUPPORT

Feeling stuck in your job search or uncertain about training opportunities? Our employability support is here to assist you! Whether you need help with **updating your CV**, **writing a job application**, or **exploring training options**, we're here for you. Take the first step towards reaching your career goals today!

WELFARE RIGHTS

Do you require help with welfare & benefits? If you need assistance in **accessing benefits**, **understanding your entitlements**, or **navigating the system**, we offer drop-in sessions on **Wednesdays from 10 AM to 2 PM**.

DIGITAL SKILLS

If you need assistance using a phone or computer to access the internet and online services, or if you want to learn a specific digital skill like using email, we offer drop-in sessions on **Wednesdays from 10 AM to 2 PM**.

DISCOVER MORE SCAN HERE



CONNECT
COMMUNITY TRUST
EMPOWERING OUR COMMUNITY

Contact Us:

Phone: 0141 773 4461
Email: info@connect-ct.org.uk
Website: www.connect-ct.org.uk
Address: 39 Conisborough Road
Provanhall, Glasgow, G34 9QN

SCAN FOR MORE



OUR PARTNERS



Easy Ways to Pay your Rent



Direct Debit

Easiest way to pay your rent. Choose what suits you best – weekly, fortnightly, or monthly. Once set up future rent payments are automatically paid!



Phone

0330 041 6497 – phone AllPay with your rent payment and debit or credit card. Pay 24 / 7.



Online

www.allpayments.net – register and pay anytime using your debit or credit card. Pay 24 / 7.



Text

www.allpayments.net/textpay – register and pay anytime using your debit or credit card.



Smartphone or Tablet APP

Download the free 'AllPay' App - register and pay anytime using your debit or credit card. Pay 24 / 7.



Callpay

Phone your Housing Services Officer during office hours on **0141 771 4941**. Pay using your debit or credit card.



Online Banking

Make a transfer from your bank account to ours using these details: Bank of Scotland, Sort Code: **80-07-78**, Account No: **00425566**. Please use your rent reference number or your address as your reference. Pay 24 / 7.



In Person

PayPoint Shop – use your rent payment card to pay over the counter by cash, debit or credit card at one of over 29,000 PayPoint outlets where you see the logo. Your nearest is Provanhall Licensed Grocers on Conisborough Road or the Shandwick Shopping Centre or Glasgow Fort. For Paypoint locations visit www.paypoint.co.uk/paypointlocator



Payzone Shop – use your rent payment card to pay over the counter by cash, debit or credit card at over 24,000 Payzone outlets where you see the logo. For Payzone locations visit <https://storelocator.payzone.co.uk/>



Post Office – use your rent payment card to pay over the counter by cash, debit or credit card at over 12,000 Post Offices. Your nearest Post Office is the Shandwick Shopping Centre. For Post Office locations visit www.postoffice.co.uk/branch-finder



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Provanhall Housing Association Limited is a Scottish Charity Number: SCO37762, Registered Office: 34 Conisborough Road, Easterhouse, Glasgow, G34 9QG. It is registered as a Property Factor Id: PF000389. We are registered with the Scottish Housing Regulator, Registration Number 242. We are registered with the Financial Conduct Authority as an Industrial and Provident Society No 2401RS.

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