Annual Assurance Statement (AAS) 2026

The Board (Governing Body) of Provanhall Housing Association (PHA) has gained the necessary assurance to support the AAS. The evidence which supports this Statement includes reports about performance in key areas including finance, service delivery, asset management, tenant and resident safety and risk. Internal and External Audit reports. Advice from external and specialist advisers. Outcomes from specific consultation. Data analysis about our tenants and customers. Benchmarking against other local Housing Associations. Reports, advice and information from senior staff. The evidence bank combines reports, policies, advice and information which the Governing Body monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that PHA is compliant. In reviewing the evidence and assessing compliance, we have taken account of good practice advice.

Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance, and which form the structure of PHA's business and governance activities. We have obtained external support to provide us with additional assurance that our approach is effective and robust. We confirm that we have comprehensive, robust, up to date information about the construction, components and condition of our homes. We use this information to ensure the safety of our tenants' and residents' homes and to inform our asset management and financial planning. There are no lifts in our stock.

The Governing Body confirms that we have reviewed and assessed a comprehensive bank of evidence to support this Statement and that PHA is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery. We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so. We are assured that PHA has the necessary arrangements in place to identify any risks to compliance in the course of the conduct of our business and governance arrangements.

We are confident that, taking account of the current economic and social environments, we continue to meet our responsibilities to our tenants, service users, regulators and funders. We have communicated our service delivery arrangements to our tenants clearly.

As Chairperson, I was authorised by the Board (Governing Body) at a meeting held on 26 October 2026 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

I/We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

Signed by: Chairperson **On: 26 October 2026**