

30 October 2023

Annual Assurance Statement 2023



Introduction

As a Registered Social Landlord (RSL), Provanhall Housing Association is required to submit its annual Assurance Statement to the Scottish Housing Regulator (SHR) before the 31st October 2023.

Assurance

The Association's Assurance Statement is written in alignment with the Scottish Housing Regulator's guidance. Our Management Committee has assessed our adherence to Regulatory Guidance, the Standards of Governance & Financial Management (RSGFM), and legislative mandates specified in Chapter 3 of the SHR's Regulatory Requirements Framework. Below is an overview of our compliance with the stipulated Regulatory criteria:

Regulatory Requirements	Compliant?
Assurance & Notification	Yes
Scottish Social Housing Charter (SSHC)	Yes
Tenant & Service User Redress	Yes
Whistleblowing	Yes
Equality & Human Rights	Yes
Statutory Guidance	Yes
Organisational Details & Constitution	Yes
Regulatory Standards of Governance & Financial Management (RSGFM)	Yes
Legislative Duties	Yes

In establishing our conformity with the Regulatory Framework and requirements, the evaluation process factored in:-

- The extent of our confidence, as a Governing Body, based on self-assessment, continuous monitoring, and in-depth scrutiny, regarding our compliance with Regulatory requirements. This ensures that we instil trust in our stakeholders.
- Potential significant non-compliance areas.
- Identified areas of enhancement.
- Implications of the cost of living crisis.

We affirm, to the utmost extent of our awareness, the absence of any significant non-compliance or material matter.

Substantiating our compliance are various documentation and evidence, inclusive of an external review pertaining to our adherence with the RSGFM.

Our internal self-assurance mechanisms encompass, for instance, internal audits, independent evaluations, organizational self-reviews, and various internal controls and verification processes.

Equalities

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we

are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

Tenant Safety

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire and water safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice, including internal audit to monitor our compliance in these areas and to support our assurance.

Next Steps

We will keep our Assurance Statement under review and will notify the SHR and our customers if we become materially non-compliant with the Regulatory requirements prior to issuing our next annual Assurance Statement in October 2024.

We are in the process of implementing areas for improvement, which we have identified from an external review of Governance against the SHR regulatory standards of Governance and Financial Management. No areas of material non-compliance were identified through this review, which took place in September/October 2023.

Our Assurance Statement is publicly available on our website and is displayed in our office.

Finally, I can confirm as Chairperson of Provanhall Housing Association, I was authorised by the Management Committee at a meeting held on 30 October 2023 to sign and submit this Assurance Statement to the Scottish Housing Regulator.



Linda Cameron
Chairperson

This Statement is available in other languages and formats free of charge. Please contact a member of staff if you, or anyone you know would benefit from this service

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